CITY OF WESTMINSTER
8200 Westminster Blvd.
Westminster, CA 92683 (714) 898-3311
www.westminster-ca.gov

TODAY'S DATE

WESTMINSTER CARES

The City of Westminster is committed to providing excellent customer service at all times. Please take a few moments to tell us about your visit. We appreciate your comments.

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1. Please provide the date and time of your visit.

DATE OF VISIT	TIME

2. Please provide your information. (Optional)

CITIZEN / CUSTOMER NAME	TELEPHONE #
HOME ADDRESS, STREET, CITY, STATE, ZIP CODE	
EMAIL ADDRESS	

2. Which City facility did you visit?

☐ City Hall ☐ Police Department ☐ Public Works ☐ Community Services ☐ City Hall at The Mall
☐ Other: _____

3. Which department did you contact?

☐ **CITY COUNCIL**
- ☐ City Manager
- ☐ City Clerk
- ☐ Finance
- ☐ Human Resources

☐ **PUBLIC WORKS**
- ☐ Engineering
- ☐ Maintenance
- ☐ Water

☐ **POLICE / PATROL**
- ☐ Desk Officer
- ☐ Police Records
- ☐ Property & Evidence
- ☐ Traffic Unit
- ☐ Parking Control
- ☐ Forensics
- ☐ Detective Unit
- ☐ Volunteers

☐ **COMMUNITY DEVELOPMENT**
- ☐ Planning
- ☐ Building
- ☐ Code Enforcement
- ☐ Housing

☐ **COMMUNITY SERVICES**
- ☐ Sports & Recreation
- ☐ Senior Services
- ☐ Family Resource Center

4. If you can recall, what was the name of the person who assisted you?

EMPLOYEE NAME, IF KNOWN (IF UNKNOWN, PLEASE DESCRIBE AS BEST AS POSSIBLE IN ANY OF THE COMMENT AREAS)

5. What was the purpose of your visit?

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6. How would you rate the following aspects of your visit?

STAFF KNOWLEDGE	☐ Excellent	☐ Good	☐ Fair	☐ Unsatisfactory
STAFF COURTESY	☐ Excellent	☐ Good	☐ Fair	☐ Unsatisfactory
TIMELINESS OF SERVICE	☐ Excellent	☐ Good	☐ Fair	☐ Unsatisfactory
QUALITY OF SERvICE	☐ Excellent	☐ Good	☐ Fair	☐ Unsatisfactory
OVERALL SATISFACTION	☐ Excellent	☐ Good	☐ Fair	☐ Unsatisfactory

7. Additional comments about your visit:

SIGNATURE (OPTIONAL) DATE

PLEASE PRINT AND MAIL THIS CITIZEN COMMENT FORM TO THE ADDRESS BELOW.
YOU MAY ALSO LEAVE THIS FORM WITH ANY FRONT COUNTER PERSONNEL. THANK YOU

ATTN: City Manager's Office
City of Westminster
8200 Westminster Blvd.
Westminster, CA 92683

Print Form