



INSIDE!

Important Water Emergency Restrictions



City of Westminster

Water Division
14381 Olive Street
Westminster, California 92683

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CRRT SORT

Scott Miller
Water Superintendent
WESTMINSTER-CA.gov

A complete copy of this mailer has been translated in Vietnamese and Spanish and is available on the City website, www.westminster-ca.gov.

POSTAL CUSTOMER

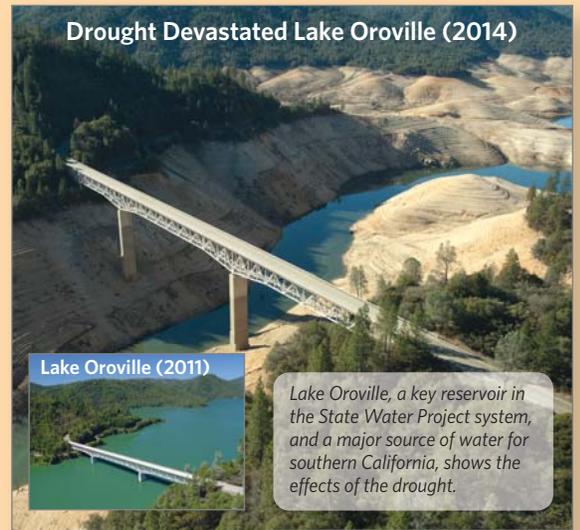


City of Westminster

Emergency Drought Ordinance

LEVEL 2 ALERT

**Immediate 20% Reduction in Water Use
Mandated by State!**



Dear Westminster Water Customer,

On April 1, 2015, in response to the ongoing drought, Governor Jerry Brown issued Executive Order B-29-15 declaring a state of emergency throughout the State of California. An emergency regulation approved by the State Water Resources Control Board (SWRCB) requires the City of Westminster to reduce water consumption by 20% or face possible fines or other enforcement actions.



On September 7, 2014 the City of Westminster activated Level 1 of Ordinance No. 2449, the Water Conservation and Water Supply Shortage Program (Water Contingency Plan).

Due to the continued drought and shortage of potable water supplies, effective immediately, Westminster has activated Level 2 of City Ordinance No. 2449 in compliance with the SWRCB emergency regulation.



Scott Miller
Water Superintendent



FINES WILL BE ENFORCED AND MAY BE APPLIED TO THE WATER BILL

- 1st Violation & 2nd Violations:**
Written & Verbal Notice of Violation and Recommendations
- 3rd Violation:** Up to a \$50.00 Fine
- 4th Violation:** Up to a \$150.00 Fine
- 5th and Subsequent Violations:**
Up to a \$250 Fine
 - ▶ Flow Restrictor may be Installed on Water Meter
 - ▶ Discontinue Service

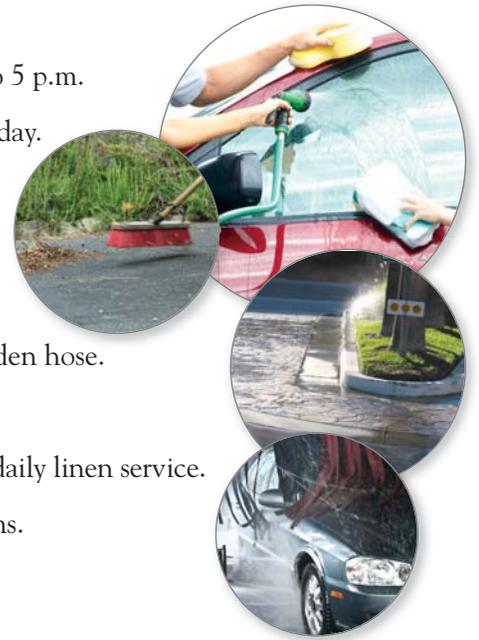
LAS MULTAS SERÁN IMPUESTAS Y SE PUEDEN APLICAR A LA FACTURA DE AGUA.

- 1^{ra} Violación y 2^{da} Violación:**
Escrita y Aviso Verbal de Violación y Recomendaciones
- 3^{ra} Violación:** Una multa de hasta \$50.00
- 4^{ta} Violación:** Una multa de hasta \$150.00
- 5^{ta} Violaciones Posteriores:**
Una multa de hasta \$250.00
 - ▶ Restricto de flujo puede ser instalado en el medidor de agua
 - ▶ Interrupción de servicio

CÁC KHOẢN TIỀN PHẠT SẼ ĐƯỢC THỰC THI VÀ CÓ THỂ ĐƯỢC ÁP DỤNG VÀO HÓA ĐƠN TIỀN NƯỚC.

- Vi phạm lần 1 & Vi phạm lần 2:**
Thông báo vi phạm và các khuyến cáo bằng văn bản & bằng lời
- Vi phạm lần 3:** Tiền phạt lên đến \$50.00
- Vi phạm lần 4:** Tiền phạt lên đến \$150.00
- Vi phạm lần 5 và các lần sau:**
Tiền phạt lên đến \$250
 - ▶ Có thể lắp đặt bộ hạn chế lưu lượng nước trên đồng hồ nước
 - ▶ Ngừng Dịch Vụ

- **No outdoor watering** between hours:
 - **June to September:** 8 a.m. to 6 p.m.
 - **October to May:** 9 a.m. to 5 p.m.
- **Water duration no longer than 15 minutes** total per irrigation station per day.
- **No excessive water run-off.**
- **No washing down** hard or paved surfaces.
- **Decorative water features** must use re-circulating water.
- **When washing vehicles** must use self-closing positive shut-off nozzle on garden hose.
- **Restaurants must serve water** upon request only.
- **Commercial Lodging Establishments** must provide guests option to decline daily linen service.
- **Commercial car washes and laundries** must use re-circulating water systems.
- **Restaurants are required** to use water conserving pre-rinse spray valves.



In Addition to the Above Water Restrictions, effective May 9, 2015

A LEVEL 2 WATER SUPPLY SHORTAGE HAS BEEN ACTIVATED

- 1) From **April through October**, watering of landscape, lawn or other areas with potable water will be **LIMITED TO THREE DAYS PER WEEK** on the following schedule:
 - **Odd Number Street Addresses:** Tuesday, Thursday, Saturday
 - **Even Number Street Addresses:** Monday, Wednesday, Friday
- 2) During **November through March** watering of landscape, lawn or other areas with potable water will be **LIMITED TO ONE DAY PER WEEK** on the following schedule:
 - **Odd Number Street Addresses:** Tuesday
 - **Even Number Street Addresses:** Monday

EXCEPTIONS TO THE LEVEL 2 WATERING SCHEDULE:

- **Use of low flow drip irrigation systems** producing less than two gallons of water per hour.
 - **Watering by a hand-held bucket or a hand-held hose** equipped with a positive self-closing water shut-off nozzle.
 - **Watering for a short time to adjust or repair** an irrigation system.
- 3) **All leaks to plumbing systems must be repaired within 72 hours** of notification by the City, unless other arrangements are made with the City.
 - 4) **Filling or re-filling ornamental lakes and ponds is prohibited.**
 - 5) **Limits on filling residential swimming pools and spas;** re-filling of more than eighteen (18) inches per month and initial filling of residential swimming pools and spas with potable water is prohibited (effective July 1, 2015).
 - 6) **No watering during or forty-eight (48) hours after a measurable rain event**

Este informe contiene información muy importante sobre su agua potable. Para mas información ó traducción, favor de contactar a Mr. Willie Cobar. Telefono: 714-548-3685. Una copia completa de este volante ha sido traducida en Español y está disponible en el sitio web de la ciudad, www.westminster-ca.gov.

Thông tin dưới đây rất quan trọng liên quan đến nước quý vị uống. Xin vui lòng tự chuyển dịch hoặc nói chuyện với người nào có thể thông dịch cho quý vị hiểu. Bản thông báo đầy đủ này đã được chuyển dịch qua Việt Ngữ và có thể xem trên trang nhà của thành phố www.westminster-ca.gov.

For more information during business hours contact customer service at:

(714) 894-3796 or **(714) 895-2876**,

or visit:

www.westminster-ca.gov/services/water_conservation.asp

to view

**Water Conservation
Ordinance No. 2449.**

Hotline to anonymously leave information regarding a violation: (714) 895-2876, ext. 3251