



City of Westminster – Closed Counter Services

How to Access What You Need Online & By Phone

We appreciate your continued patience with the temporary changes to City operations. These closures will be in effect through March 31, 2020 or until further notice.

This is in response to an updated policy on gatherings, recently issued by the California Department of Public Health and Governor Gavin Newsom, intended to protect public health and slow the spread of coronavirus.

<p>Finance Department</p>	<p>For Water Billing Customers:</p> <ul style="list-style-type: none"> • Call toll free (855) 288-5234 to make an automated telephone payment. • Pay online at westminster-ca.gov/our_city/depts/finance/pay_your_water_bill_online.asp • Drop off your check in the drop box in front of City Hall.
<p>Public Works Department</p>	<ul style="list-style-type: none"> • For water rates, charges, turn-on or turn-off services, call (714) 548-3238. • For water main breaks, leaks, quality, or pressure, call (714)895-2876. • To file a report, visit westminster-ca.gov/our_city/report/default.asp or download the MyWestminster Mobile App on your phone. • To reach the Corporation Yard, call (714) 895-2876.
<p>Police Department and Animal Control Services Hours: 8:00 a.m. – 5:00 p.m.</p>	<p>The front lobby of the police department will be closed to the public through March 27.</p> <ul style="list-style-type: none"> • All residents are encouraged to call the general phone line at (714) 898-3315 for instructions on how to manage police business. • There will be no change to emergency calls for service or essential services. • Animal Control will remain open and officers will respond based on public safety and health priority. • Dog license applications or renewals can be processed online at westminsterca.animalservices.website/shelterpronet/spn_page_as_main.spn
<p>Other Services and Resources</p>	<ul style="list-style-type: none"> • To file a claim for damages, visit our page at westminster-ca.gov/our_city/depts/cityclerk/claims_against_the_city.asp • Process servers for delivery of subpoenas and summons, call (714) 548- 3237. • For consumer information regarding price gouging, visit bit.ly/2wiGiK7 or contact OC District Attorney at (916) 210-6267 or toll-free at (800) 952-225.

For general information, please call (714) 898-3311 or visit westminster-ca.gov.

Coronavirus updates are available at projectwestminster.com/coronavirus-updates.

City Hall Hours of Operation: Mon - Thurs 7:30 a.m. - 5:30 p.m. Fri 7:30 a.m - 4:30 p.m. Closed alternate Fridays.